

TOSHIBA

MULTIFUNCTIONAL DIGITAL SYSTEMS

Software Installation Guide

e-STUDIO2523A/2523AD

e-STUDIO2323AM/2823AM


Preface


Thank you for purchasing Toshiba Multifunctional Digital Systems. This manual explains how to install client software. Read this manual before use. Keep this manual within easy reach, and use it to configure an environment that makes best use of the e-STUDIO's functions.


■ How to read this manual


□ Symbols in this manual


In this manual, some important items are described with the symbols shown below. Be sure to read these items before using this equipment.

 **WARNING** Indicates a potentially hazardous situation which, if not avoided, could result in death, serious injury, or serious damage, or fire in the equipment or surrounding objects.

 **CAUTION** Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury, partial damage to the equipment or surrounding objects, or loss of data.

 **Note** Indicates information to which you should pay attention when operating the equipment.

 **Tip** Describes handy information that is useful to know when operating the equipment.

 Pages describing items related to what you are currently doing. See these pages as required.

□ Screens and Operation Procedures

In this manual, the screens and the operation procedures in Windows are described for Windows 10. The details on the screens may differ depending on how the equipment is used, such as the status of the installed options, the OS version and the applications.

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BEFORE INSTALLATION

Before you start the installation, refer to the following pages.

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Before Installation

This section helps you to plan an installation suited to your environment.

■ Software on the Client Utilities/User Documentation DVD

- **Printer driver**
Allows you to use this equipment as a printer when it is connected to a Windows computer.
- **Scanner driver**
Allows you to scan the originals set in this equipment remotely from your Windows computer and send the image to a TWAIN-compliant application.
- **e-STUDIO Scan Editor**
Allows you to scan the original set in this equipment from your Windows computer and edit the scanned images simply.

■ System requirements

- **CPU**
1 GHz minimum (1 GHz or faster recommended)
- **Memory**
32-bit processor
 - 1 GB (2 GB recommended)64-bit processor
 - 2 GB (4 GB recommended)
- **Interface**
USB 2.0 (Hi-Speed)
- **OS**
Windows 7 SP1
Windows 8.1
Windows 10
Windows Server 2008 SP2
Windows Server 2008 R2 SP1
Windows Server 2012
Windows Server 2012 R2
Windows Server 2016

INSTALLING DRIVERS

This chapter explains the installation in Windows.

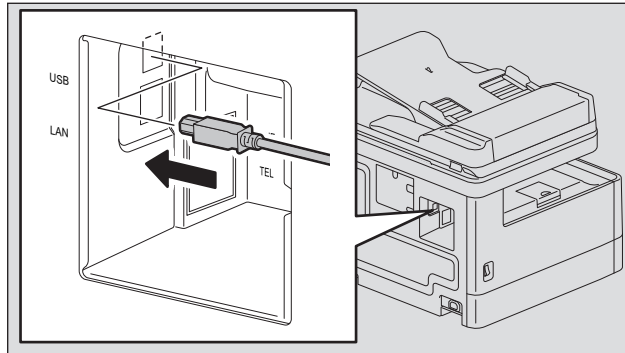
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Installing Drivers

This equipment and the computer can be connected with a USB cable or via a network. (Connection via a network is available only for e-STUDIO2323AM/2823AM.)

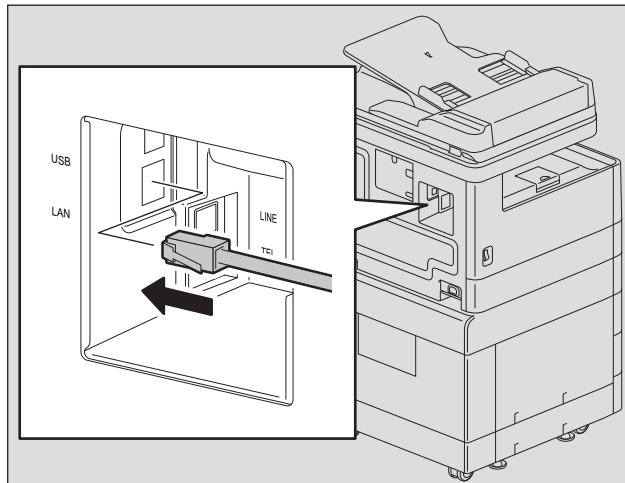
■ USB connection

Before installing the drivers, connect the equipment and the computer with a USB cable, and turn the power ON.



■ Network connection

Before installing the drivers, connect the equipment to the network, and then turn on the equipment.



■ Installing the drivers

Install the drivers using the installer or the Windows Plug and Play function.

Note

- Close any running software, such as an antivirus program, before installing the drivers.
- For Windows 7, Windows 8.1, Windows 10, Windows Server 2008 R2, Windows Server 2012, or Windows Server 2016, use the installer to install the drivers. The Windows Plug and Play function cannot install them.
📖 P.13 “Installing the drivers using the installer (for e-STUDIO2523A/2523AD)”

❑ Installing the drivers using the installer (for e-STUDIO2523A/2523AD)

- 1 Make sure that the equipment is turned on.**
- 2 Insert the Client Utilities/User Documentation DVD into your computer.**
 - The installer automatically starts and opens the installation dialog box.
 - If the installer does not automatically start, open the “Drivers” folder and double-click “Setup.exe” in the DVD.
- 3 Select “I accept the terms of the license agreement” and click [Next].**
- 4 Check the software to install and click [Next].**
- 5 Click [Finish] when the installation is complete.**

To install e-STUDIO Scan Editor, open the [Application] - [e-STUDIO Scan Editor] folders, double-click “eSScanSetup.exe”, and follow the instructions that appear on the screen. After the installation, remove the DVD from the computer.

Tip

The Installer may ask you to restart your computer. If it does, select “Yes, I want to restart my computer now.” to restart your computer.

❑ Installing the drivers using the installer (for e-STUDIO2323AM/2823AM)

- 1 Make sure that the equipment is turned on.**
- 2 Insert the Client Utilities/User Documentation DVD into your computer.**
 - The installer automatically starts and opens the installation dialog box.
 - If the installer does not automatically start, open the “Drivers” folder and double-click “Setup.exe” in the DVD.
- 3 Select “I accept the terms of the license agreement” and click [Next].**
- 4 Select [USB Connection] or [Network Connection], and then click [Next].**
- 5 Make sure that the equipment has been connected to the computer or the network and click [Next].**

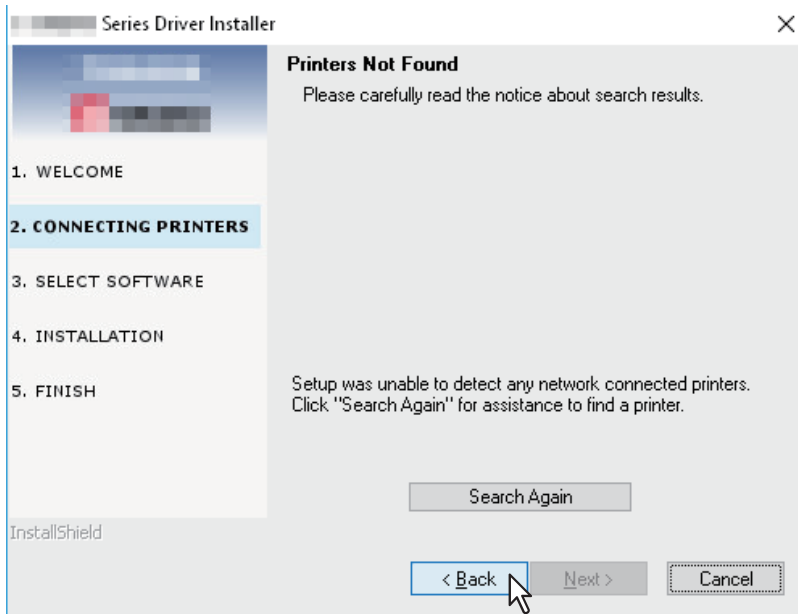
If you have selected [USB Connection] at the previous step, proceed to step 7.

6 Check the detected printer, select the model and click [Next].

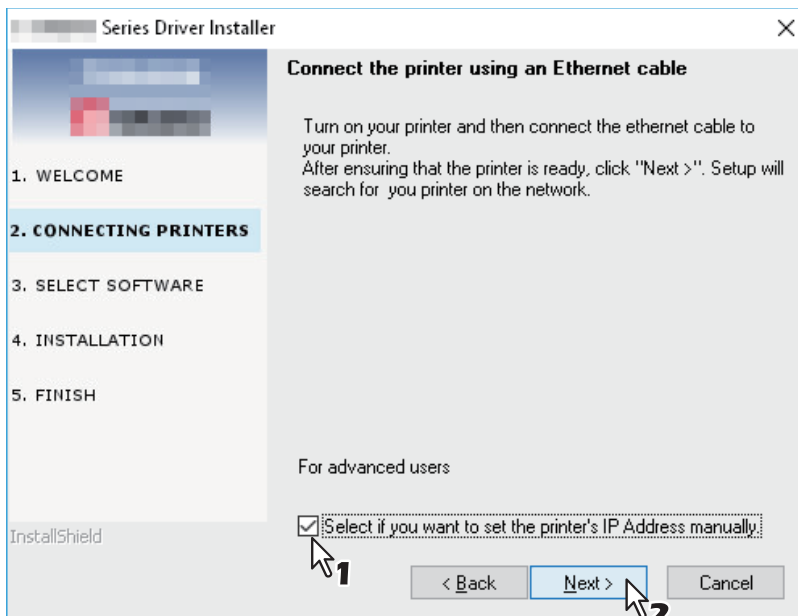
Note

If the equipment is not discovered over the network, specify the IP address manually following the steps below. For the IP address of the equipment, refer to *User's Guide* “**Chapter 5: VARIOUS FUNCTIONS - Network Menu List - Setting the TCP/IP protocol**”.

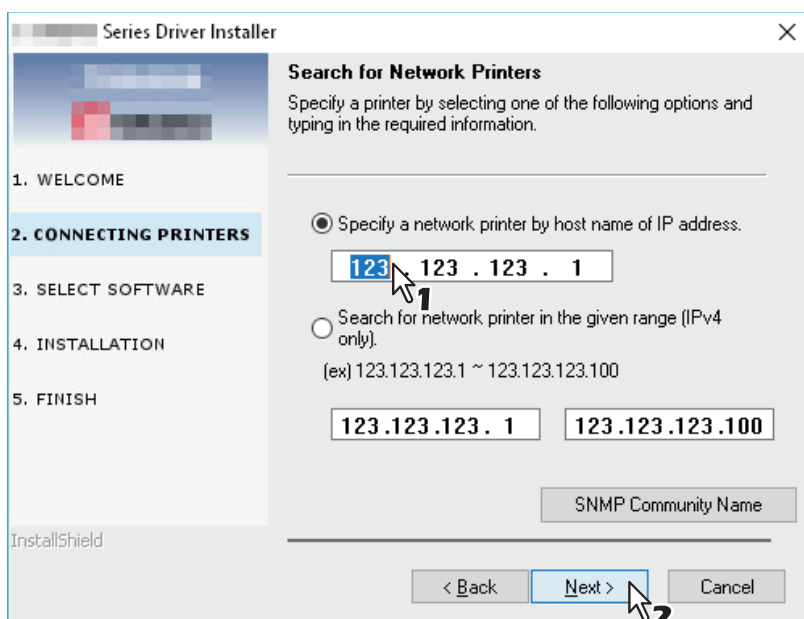
1. Click [Back].



2. Select [Select if you want to set the printer's IP Address manually.], and then click [Next].



3. Enter the IP address of the equipment under [Specify a network printer by host name of IP address.], then click [Next].



7 Check the model and the software to install and click [Next].

Note

A scanner driver for the network connection cannot be installed in this equipment. Install a scanner driver for the USB connection.

8 Click [Finish] when the installation is complete.

To install e-STUDIO Scan Editor, open the [Application] - [e-STUDIO Scan Editor] folders, double-click “eSScanSetup.exe”, and follow the instructions that appear on the screen. After the installation, remove the DVD from the computer.

Tip

The Installer may ask you to restart your computer. If it does, select “Yes, I want to restart my computer now.” to restart your computer.

❑ Installing the drivers using Plug and Play

You can use the Windows Plug and Play function to install the drivers in Windows Server 2008. When using Plug and Play, first the scanner driver is installed, and then the printer driver.

Note

For Windows 7, Windows 8.1, Windows 10, Windows Server 2008 R2, Windows Server 2012, or Windows Server 2016, use the installer to install the drivers. The Windows Plug and Play function cannot install them.

📖 P.13 “Installing the drivers using the installer (for e-STUDIO2523A/2523AD)”

Tip

An additional printer wizard can also be used to install the printer driver. To use the additional printer wizard, select the USB port that the equipment is connected to using “Choose a Printer Port”.

1 Connect this equipment to the computer using a USB cable, and then start the computer.

Note

Do not connect or disconnect the USB cable when starting up the computer.

2 Turn on the equipment.

The Found New Hardware dialog box appears.

If it does not appear, turn off this equipment, and then wait approximately 10 seconds before turning it on again. If you turn this equipment on immediately after turning it off, it may not function correctly.

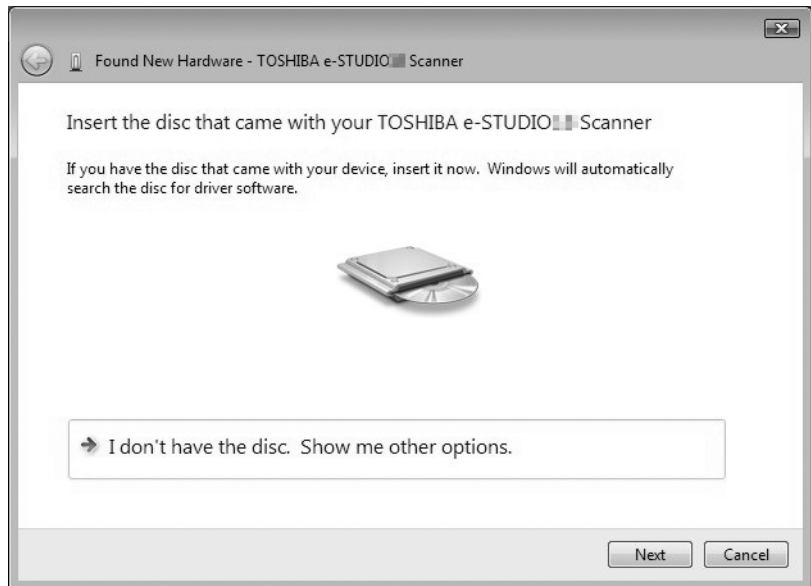
3 Click “Locate and install driver software (recommended)”.

The dialog box requesting the disk (Client Utilities/User Documentation DVD) appears.



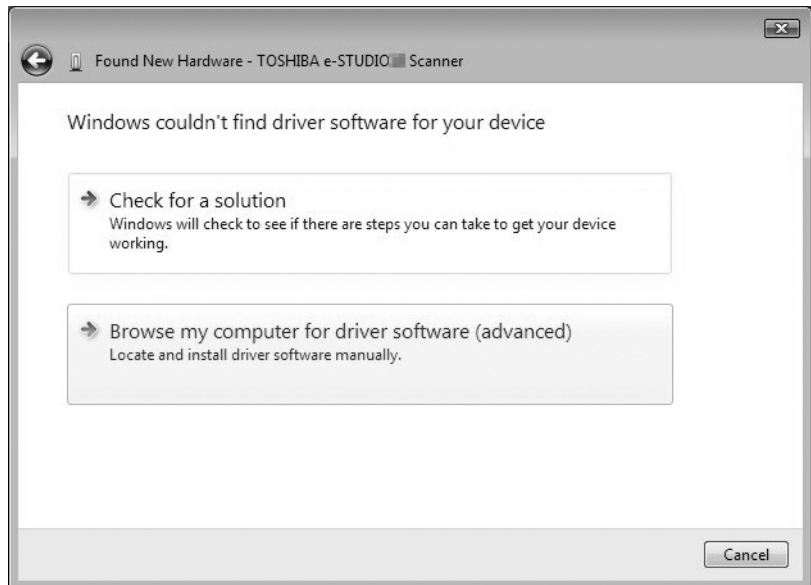
If the User Account Control dialog box appears, click [Allow] or [Continue].

4 Click “I don’t have the disc. Show me other options”.



5 Insert the Client Utilities/User Documentation DVD into the computer.

6 Click “Browse my computer for driver software (advanced)”.



7 Select the folder on the DVD that contains the drivers, and then click [OK].

Select the folder according to the driver, language and operating system you are using. For example, for a 32-bit English OS with a scanner driver, select “Drive name:\Drivers\e-STUDIOXXXXX\e-STUDIOXXXXXSeries\SCANNER\English|i386”.

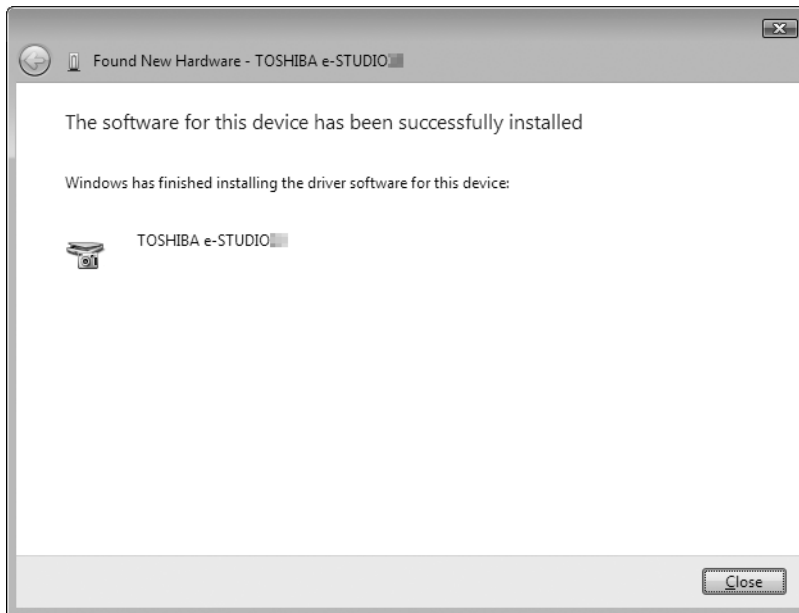
8 Click [Next].

If the Windows Security dialog box appears, click [Install this driver software anyway].

Note

If a message prompting you to confirm the device software installation appears, select the option of trusting the publisher such as [Install] or [Continue Anyway] to proceed with the installation.

9 When the installation completes, click [Close].



The Found New Hardware dialog box appears again and the installation of the printer driver begins.

- 10** Repeat steps 4 through 9 to install the printer driver.
- 11** After installation, make sure the icon for the installed printer appears in the Printers window.
- 12** Remove the DVD from the computer.

Uninstalling the Drivers

This section explains how to uninstall the printer/scanner drivers and e-STUDIO Scan Editor. Uninstalling the drivers requires the administrator authority.

Note

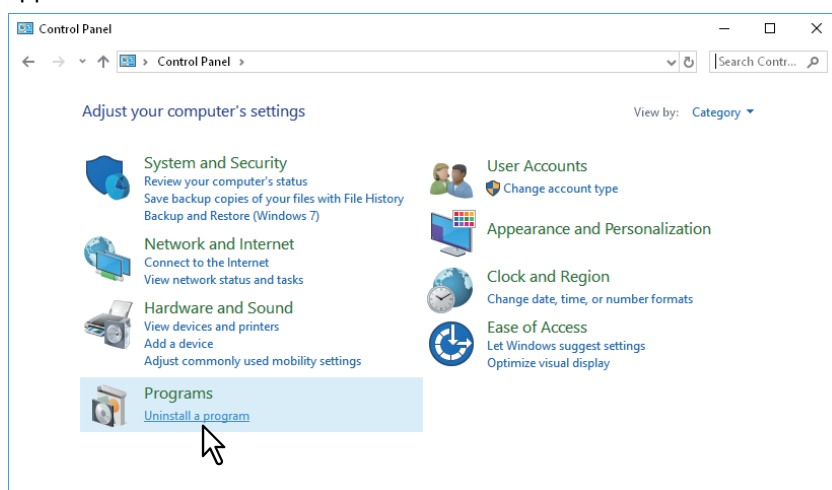
- To perform uninstallation, you must log onto Windows with the “Administrator” account. However, even if you have logged on with a user account other than “Administrator”, entering an administrator password upon display of the [User Account Control] dialog box enables you to perform the uninstallation by temporarily changing the user account.
- Even when you have logged on Windows with the “Administrator” account, the [User Account Control] dialog box may appear. In this case, click a button for allowing the operation, such as [Continue], and then continue.

Tip

Drivers other than e-STUDIO Scan Editor can be uninstalled from the installer on the DVD, too.

1 Open the [Uninstall a program] folder.

Click [Start], and then click [Windows System] > [Control Panel] > [Uninstall a program] from the list of all applications.



Tip

- Depending on the version of Windows 10, click [Start] and select [All apps], and then select [Windows System]> [Control Panel] > [Uninstall a program] from the list of all applications.
- For Windows 8.1 / Windows Server 2012, from the setting charm, click [Control Panel] > [Uninstall a program].
- For Windows 7 / Windows Server 2008, click [Start] > [Control Panel] > [Uninstall a program].

2 From the list, select you want to uninstall, and click [Uninstall].

3 Click [Yes].

4 Click [Yes] to delete the setting files.

Deleting files starts.

Note

If you want to reinstall the client software later, click [No] to have the setting files remain. You can restore the data and settings when you reinstall the client software.

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MULTIFUNCTIONAL DIGITAL SYSTEMS

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